

medical records and shot records. Active duty soldiers should schedule physicals through the Patient Appointment Service, **288-8888**. Please bring all requested documentation to the appointment.

### Minor Surgery...

Minor surgical procedures are performed by appointment. Treatment of boils, abscesses, warts, skin biopsies and vasectomies are examples of just few of the minor surgical procedures available in the Center.

### Pharmacy Services...

Pharmacy services are through Darnall's Main Outpatient Pharmacy located in the hospital's basement. It has a complete inventory of medications listed on the Darnall Hospital formulary.

#### Main Outpatient Pharmacy Hours

*Monday, Tuesday, Wednesday, Friday*  
8 a.m. - 7 p.m.

*Thursday ... 9 a.m. - 7 p.m.*

*Saturdays & Holidays ...*

*8:30 a.m. - 4:30 pm*

*Sundays ... CLOSED*

### Laboratory Services...

Complete laboratory services are available in the Pathology department on the first floor of Darnall Hospital.

Laboratory Hours are:

*Monday - Friday 7:30 a.m. - 4:30 p.m.*

**Radiology Services...** Complete radiology services are available in the Radiology department on the first floor of Darnall Hospital.

Radiology hours are:

*Monday - Friday... 7:30 a.m. - 4:30 p.m.*

### Referral Services...

Patients who need specialty appointments are referred to specialty clinics at Darnall Army Community Hospital, Brooke Army Medical Center, and local health care providers. This enables providers to refer patients to a variety of health care specialists as needed to meet all the health care needs of our patients.

Referrals are transmitted to the TRICARE Service Center, Referral Management Branch. The Referral Management Branch Nurse Consultants will call or notify patients by mail of scheduled appointments.

### Self Care Classes...

Through the Self-Care Program, you can attend a class and receive a card that entitles you to free, limited quantities of over-the-counter medications at Darnall's pharmacies. Just attend one class. To enroll, call the Patient Appointment Service, 288-8888.

#### Family Medicine Residency Center

.....288-8280/8281

#### Benefit Questions

.....800-406-2832

#### Health Benefits Advisor

.....1-254-288-8155

#### Appointments

.....288-8888

#### Cancel Appointments

.....288-7777

#### Refill Pharmacy

.....288-8911

.....or 286-7295

.....or 1-800-351-3636

TRICARE authorizations of health care when patients are away from Primary Care Managers and a military hospital is not available, call:

#### Active Duty

.....1-888-833-2607

.....ext. 8685

#### Family Members

.....1-800-406-2832

Darnall Army Community Hospital

# Family Medicine Residency Center

[www.hood-meddac.army.mil](http://www.hood-meddac.army.mil)



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# Welcome

# Family Medicine Residency Center

## Welcome...

The staff and residents of the Darnall Family Medicine Residency Center would like to welcome you and thank you for choosing our clinic for health services. We provide health care services to Soldiers assigned to Fort Hood tenant units, their family members, and retirees. The center is on the first floor of Darnall Army Community Hospital, Fort Hood, Texas.

## Family Medicine Residency Center Hours...

*Monday-Friday 7 a.m.-5 p.m.  
weekends & holidays - closed*

On weekends and holidays, the center space is used for the Weekend Acute Care Clinic. Appointments are available on a walk-in basis for Acute Care 8 - 10 a.m. & 1 - 3 p.m. The Weekend Acute Care Clinic is not part of the Residency Center.

## Clinic Staff & Residents...

The Family Medicine Residency Center was established in June of 2000 to train physicians in Family Medicine. Darnall Hospital offers a unique environment for training physicians. It combines the usual day-to-day clinic schedule with military deployment opportunities.

## Same Day Appointments...

Same day appointments for acute care (recent onset of problem) are available through Patient Appointment Service. Darnall Family Medicine Residency Center is not a walk-in clinic, and you may experience an extended wait if you choose to walk in without an appointment.

## Routine Appointments...

*Monday - Friday 7 a.m. - 4 p.m.*

Schedule routine appointments through Patient Appointment Service. Call the Center and leave a message for your Primary Care Manager if you are unable to book a routine appointment through the Patient Appointment Service.

When to schedule routine appointments:  
► Illness, medical problems and injuries  
► Health maintenance (routine physicals and gynecological exams)

## Active Duty Sick Call...

*Monday, Tuesday, Wednesday, & Friday  
7-7:30 a.m.*

*Thursdays  
12:30-1 p.m.*

When to come to sick call:  
► Sudden illness with severe symptoms.  
► Sudden onset of pain  
► Illness or injury resulting in Impaired ability to perform assigned duties for the day

## Weekend Acute Care Clinic...

weekends & holidays:  
on a walk-in basis  
8-10 a.m. & 1-3 p.m.

On weekends and holidays, the Center space is used for the weekend Acute Care Clinic. Appointments are available on a walk-in basis for Acute Care 8-10 a.m. & 1-3 p.m.

## Obstetrical Care & Exams...

The Center provides comprehensive pre-natal care from conception to birth. In fact, if leave or deployment allows, your Primary Care Manager will deliver your baby (uncomplicated deliveries). Routine OB examinations, including lab work, medical consultations and pregnancy advice are services included during your routine OB visits. Please schedule your visits through the Patient Appointment Service, **288-8888**.

## Women's Health...

Routine gynecological examinations, pap smears, mammograms and contraceptive counseling are available by scheduling an appointment.

## Well Baby & Child Exams...

Comprehensive pediatric care for children from birth to 18 years of age is available from your Primary Care Manager.

## Immunizations...

Immunizations are available in the Center. Infants less than two years old receive their immunizations at the time of their Well Baby appointment.

## Physicals...

Schedule a routine physical appointment with your Primary Care Manager for your child's school or sports physical. Please bring all necessary school forms with the

